

VILLAGE OF CHAUVIN

Title: Call Out Charges

Policy No: 2025-24

Legislation Reference:

Purpose:

To establish cost to charge for after hours call out

1.0 Policy Statement and Guidelines

- The Village of Chauvin will add \$50.00 to water bills for each call out when the Public Works Staff are called out after hours, weekends, and statutory holidays to fill units with water.
- The Village of Chauvin will charge \$50.00/hr during working hours, and \$100.00/hr after business hours, on weekends, and on statutory holidays, to the resident's utility bill in the event that the Public Work Staff are called out to deal with water lines on residents' property.
- The Village of Chauvin will charge \$50.00/hr. during working hours and \$100.00/hr. after business hours, on weekends, and on statutory holidays, to the resident's utility bill in the event that the Public Works Staff are called out to deal with a resident's sewer system.
- Use of the villages roto-rooter tool during a call out will result in an additional \$100.00/hour.

Chief Administrative Officer

Chief Elected Official

	Date	Resolution Number
Approved	_____	_____
Amended	_____	_____
Amended	_____	_____